



MSPO SURVEILLANCE PUBLIC SUMMARY REPORT 02 [Year 03] 2022

BQAS CERTIFICATION [M] SDN BHD [1179994-X]
MSPO Certification Services
ACB MSPO 15

TRIDENT CREST SDN BHD [661374-U]
Ref No: BQ/TCSB/SVA2/11/22



Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

MSPO SURVEILLANCE PUBLIC SUMMARY REPORT 02[YEAR 03] 2022



TRIDENT CREST SDN BHD
[661374-U]

MADOR ESTATE

**1st Floor, Lot 3135-3136, Block 10, Jalan Laksamana
Cheng Ho, 93350 Kuching, Sarawak**



BQAS Certification [M] Sdn Bhd

Lat 7823, Sublot 6, 2nd Floor, Block A, King Center, Simpang Tiga,
93350, Kuching, Sarawak.

Tel: 082 572 043

Email: bqascertification@gmail.com

Website: www.bqas.com.my

Accreditation No: ACB MSPO CB15



MSPO SURVEILLANCE PUBLIC SUMMARY REPORT 02 [Year 03] 2022

BQAS CERTIFICATION [M] SDN BHD [1179994-X]
MSPO Certification Services
ACB MSPO 15

TRIDENT CREST SDN BHD [661374-U]
Ref No: BQ/TCSB/SVA2/11/22



Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

CERTIFIED ENTITY	TRIDENT CREST SDN BHD[661374-U]
MSPO Standards	<input checked="" type="checkbox"/> MS2530-3:2013 General Principles for Palm Oil Plantations & Organized Smallholders
Type of Certification:	<input checked="" type="checkbox"/> Individual
Project Ref No:	BQ/TCSB/22
MSPO Certificate No:	BQAS P3 025 0920
MSPO Certificate Validity:	01 September 2020 - 31 August 2025
HQ Office Address:	1 st Floor, Lot 3135-3136 Block 10, Jalan Laksmana Cheng Ho, 93350 Kuching, Sarawak
Contact Person / Job Title:	Alison Nicholas / Director
Telephone / Mobile:	012 886 3449 / 082 416677
Email / Website:	arnicholas@gmail.com
Site Address:	Tanah NCR, Sg Entiboh Mador Bintangor, 96100, Sarikei, Sarawak.

CERTIFICATION BODY	BQAS CERTIFICATION [M] SDN BHD [1179994-X]
Office Address:	Lot 7823, Sublot 6, 2 nd Floor, Block A, King Center, Simpang Tiga, 93350 Kuching, Sarawak.
Contact Person / Job Title:	Douglas Alau Tayan / Audit & Certification Director
Telephone / Mobile:	+6 0198599891
Lead Auditor:	Dominic Retan Giah
Technical Reviewer	Patrick Sibat Sujang

Disclaimer:

This Report (inclusive of enclosures & attachments) had been prepared for the exclusive use and benefits of the addressee(s) and solely for the purpose for which it was intended. Unless BQAS provide prior written consent, no part of this report should be reproduced, distributed or communicated to any third party. BQAS would not accept liability if this report is used for an alternative purpose from which it was intended, nor would BQAS owe any duty of care to any third party in respect of this Report.



MSPO SURVEILLANCE PUBLIC SUMMARY REPORT 02 [Year 03] 2022

BQAS CERTIFICATION [M] SDN BHD [1179994-X]
MSPO Certification Services
ACB MSPO 15

TRIDENT CREST SDN BHD [661374-U]
Ref No: BQ/TCSB/SVA2/11/22



Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

TABLE OF CONTENTS

No.		Description	Pages
		Executive Summary	1-2
1.		Information: Certification Assessment	3
2.		Information: Certified Entity	3-4
3.		Assessment Methodology	4
4.		Assessment Process	5
	4.1	Audit Team	5-6
	4.2	Audit Plan	6-8
5.		Surveillance Assessment	9
	5.1	Surveillance Audit Report	
	5.2	Summary of Findings	9
	5.2.1	Table 5.2.1.1 Details of Surveillance Audit 02	10
6.		Previous Audit Result (if applicable)	11
	6.1	Corrective Action Report & Closure	11-14
7.		Summary Statement by Lead Auditor	15
8.		Audit Conclusion	16
9.		Audit Program	16
10.		Official Sign-off	17
	10.1	Acknowledgement by Certified Entity	17
	10.2	Assessment Recommendation by Lead Auditor	17
	10.3	Assessment Review by Technical Reviewer	17
11.		Appendix	17
		Appendix A : Locality Map– Trident Crest Sdn Bhd Mador Estate (Google)	18



Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

EXECUTIVE SUMMARY

Trident Crest Sdn Bhd [TCSB] main office is located at 1st Floor, Lot 3135-3136, Block 10, Jalan Laksmana Cheng Ho, 93350 Kuching, Sarawak. The Plantation site is located at Geo-Coordinates: 02° 06' 10.3" N, 111° 47' 17.0" E; with address at Tanah NCR, Sg Entiboh Mador Bintangor, 96100 Sarlkei, Sarawak approximately 45 kilometers from Sarikei Town.

Established on the 30th July 2004, the Plantation consist a total certified area of 170.05 hectares of lowland with sandy loom type soil. Planted area is 150.00 hectares; the un-planted areas are conserved as riparian zones. TCSB employed a total headcount of 16 full-time staffs & general workers. Plantation lands are rented from members of the local community in the area.

This is Surveillance [Year 2] Audit, 3rd year of certification & maintenance to assess performance & maintenance of the management system & continued certification of TCSB under the Standard MSPO2530-3:2013 General Principles for Plantations & Organized Smallholders & scope is **Individual Certification**.

Risk Assessment was conducted and it was determined prior to conducting the audit that TCSB is categorised as low to medium risk entity and qualified to be audited on-site.

The assessment method follows principles of **3P (Paper, Practice & People)**. This certification assessment is a sampling process where management systems effectiveness & efficiency are confirmed via an Audit Trail that the Auditor established to make an accurate conclusion.

The following are pertinent information on TCFBSB:

No of Employees	● 16 Employees
MPOB License No.	● 6017 4600 2000
Expiry Date	● 31/08/2023
Date of Establishment	● 30 July 2004
Certified Area:	● 170.5 hectares
Production (Actual) 2021	● 1,281.69 MT
FFB Production (estimate) 2022	● 1,400.00 MT

The Surveillance Audit was conducted from 14th to 17th November 2022 & 2 Auditors were assigned to do the Assessment; clocking a total of 5 Man-days to complete the Audit.

The purpose of this Audit is to evaluate the implementation, including effectiveness, and continuous compliance to MSPO requirements of TCSB management systems.

Assessments were done on the management system documentation and compliance, estate's facilities, FFB production activities and operations. Information and data were systemically



MSPO SURVEILLANCE PUBLIC SUMMARY REPORT 02 [Year 03] 2022

BQAS CERTIFICATION [M] SDN BHD [1179994-X]
MSPO Certification Services
ACB MSPO 15

TRIDENT CREST SDN BHD [661374-U]
Ref No: BQ/TCSB/SVA2/11/22



Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

gathered and documented from interviews, observations of process and activities, field audits and reviews of documentations and records, both at the estate site in Bintangor and headquarters' office in Kuching.

There were altogether 4 Findings classified as 1 NC (Major Non Conformity), 2 NCs (Minor Non-Conformity and 1 OFIs (Opportunity for Improvements).

Corrective Action Reports were raised on 17th November 2022 and these findings were closed on 18th January 2023.

In this audit, the Auditors also assessed and determined that actions on findings in initial certifications audit had been implemented satisfactorily and in compliance with requirements of the MSPO Standards.

Estate employees are remunerated in compliance with Employment Act and Minimum wage regulations and living quarters are considered to meet minimum requirements and in compliance with Workers Minimum Standard Housing and Amenities Act 1990.

Available amenities in the estate include treated water, solar energy and telecommunication services.

The management systems of Trident Crest Sdn Bhd [TCSB] had continuously complied & conformed to MSPO Certification standards, conditions & requirements.

Conclusively, the Lead Auditor therefore recommended that TCSB Estates Certification under MSPO Standards MS2530-3:2013 be continued and maintained.

Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

1.0 INFORMATION: CERTIFICATION ASSESSMENT

1.1	Type of Certification Assessment	<input type="checkbox"/>	Initial Certification / Main Audit	
		<input checked="" type="checkbox"/>	Annual Surveillance Audit 02 [Year 3]	
		<input type="checkbox"/>	Re-certification Audit	
1.2	Scope of MSPO Certification	<input checked="" type="checkbox"/>	Production of Sustainable Fresh fruit Bunch from:	
			Total Planted Areas	Total Certified Areas
	TRIDENT CREST SDN BHD		150 hectares	170.5 hectares
1.3	MSPO Standards	<input checked="" type="checkbox"/>	PART 3: MS2530-3:2013	

2.0 INFORMATION : CERTIFIED ENTITY

Company Name & Registration No:	TRIDENT CREST SDN BHD [661374-U]		
Head Office Address	1 st Floor, Lat 3135-3136 Block 10, Jalan Laksmana Cheng Ho, 93350 Kuching, Sarawak		
Site Name	Trident Crest Sdn Bhd (MADOR ESTATE)		
Primary Function:	<input checked="" type="checkbox"/> Plantation/Organized Smallholders		
Site Address	Tanah NCR, Sg Entiboh Mador Bintangor, 96100, Sarikei, Sarawak		
Management Contact Details			
1	Name : Alison Nicholas	Job Title: Director	
	Mobile: 012-8863449	Tel:082 416677	Email: arnicholas@gmail.com
2	Name : Terry Pengarah	Job Title: Manager	
	Mobile: 011 25120062	Tel:	Email:
Headcoun	Staff : 6	General Workers	: 10 Total : 16

Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

MS 2530-3:2013 General Principles for Plantations & Organized Smallholders

MPOB License No: 6017 4600 2000	Expiry Date: 31 08 2023
Scope of Activity: Menjual & Mengalih FFB	
Date of Establishment: 30 July 2004	Geo-Coordinates: 2° 06' 10.3" N, 11° 47' 17.0" E 2.102861° N, 111.788056° E
Certified Area: 170.5 hectare	Planted Area: 150 hectares
Production (Actual) 2022 : 1,111.86 MT	FFB Production (estimate) 2023: 1,200.00 MT
Source of FFB : Own Estate	Main FFB Purchaser: Manis Palm Oil Mill
No. of Planting Blocks : 29	No. of Palm Trees (Stand Counts) : 14,400 trees
Palm Species : FELDA & GH500	Age Range of Palms : 3 to 9 years
Topography : Alluvial flatland consisting of shallow and deep peat. Presence of small hills (6 – 12 degrees of slopes) with elevation of 5 – 10 m above sea level.	Soil Type: Bijat, Mukah, Saratok & Merit Series
Land Ownership Status :	RENTED
Validity/Date of Certification:	1st September 2020 till 31st August 2025

3.0 ASSESSMENT METHODOLOGY

This certification assessment is a SAMPLING process where management systems effectiveness & efficiency are confirmed via an audit trail that the Auditor established to make an accurate conclusion.

Information gathering Data collection from	<ul style="list-style-type: none"> • Interviews – staffs and workers • Observation of process & activities • Review of documentations & records • Site visits • Field inspections 	
Assessment method	<p>Paper</p> <ul style="list-style-type: none"> • Assessing past implementations from records, reports of the management system Practice <p>Practice</p> <ul style="list-style-type: none"> • Assessing current implementation from observing current practices <p>People</p> <ul style="list-style-type: none"> • Assessing future maintenance from interviewing personnel on understanding & assessing competencies. 	
Surveillance Audit	Audit Findings Classification	
Term/Abbreviation	Category	Description
Yes	Compliance	●Fulfilled requirement of audited standard
OFI	Opportunity For	●Demonstrate conformity. There are, however,

Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

	Improvements	improvement opportunity identified that will benefit the organization
No (Minor NC)	Minor Non-Conformity	<ul style="list-style-type: none"> Non-compliance to standard requirements or company's SOP; or are issues that when combined jeopardized the functioning of the system .
No (Major NC)	Major Non-Conformity	<ul style="list-style-type: none"> Demonstrate absence or total breakdown of system to meet standard requirement, or a number of minor NC against a clause of standard requirements / at a particular area. Of last assessment that are not effectively addressed will be classified as major NC.

4.0 ASSESSMENT PROCESS

The assessment process was preceded by/with **Risk Assessment of the certified entity** to determine that the Audited Entity qualify to be audited **on site**. BQAS had assessed that Surveillance Audit 01 of **Trident Crest Sdn Bhd** is classified as **low to medium risk**.

4.1 AUDIT TEAM

NAME	ROLE
Dominic Retan Giah	Lead Auditor
Duke Ladin	Auditor

A. Dominic Retan Giah		Lead Auditor
Qualifications:		
<ul style="list-style-type: none"> Bachelor of Science in Wood Science & Technology, Colorado State University, Fort Collins; 1987, Diploma in Wood Technology, Institut Teknologi MARA (UiTM), Shah Alam; 1983 St Joseph School, Kuching, Sarawak; 1963-1973 		
Working Experience:		
Year ended	Employer	Highest Job
2017	Mitsubishi Heavy Industries Ltd	Environmental Officer
2014	Saytech General Inspection Services S/B.	Manager, EIA & Certification
2012	Sarawak Planted Forest Sdn Bhd	District Plantation Manager
2008	Grand Perfect Sdn Bhd	Senior Training Officer
2002	Borneo Pulp and Paper Sdn Bhd	District Planner
1997	Easimax Dynamics Sdn Bhd	Manager
Relevant MSPO Related Credentials:		
<ul style="list-style-type: none"> MSPO Lead Auditor (Pioneer Group), Course No. 1 dated 26 to 30th January 2015 EIA Consultant No. C038[NREB/I/2008], March 2014 Logged more than 150 Man-days as MSPO Lead Auditors 		

B. Duke Ladin	Auditor
Qualifications:	
<ul style="list-style-type: none"> ● B.Sc. Management, Bemidji State University, Bemidji, Minnesota, USA 1999 ● Bachelor of Arts (Hons) in management, Open University Malaysia [OUM] 2016 ● Successfully completed MSPO Auditor Course in 2019 	
Working Career & Experience	
<ul style="list-style-type: none"> ● Oil Palm Planter [MPOB License 4528 2700 1000 since 2009] ● Contractor - Construction Company [2014-2017] ● Project manager [2007-2013] 	
Relevant MSPO Related Credentials:	
<ul style="list-style-type: none"> ● Completed MSPO Auditor Courses - SGS, February 2019 ● Logged more than 69 Man-days as MSPO Auditors 	

4.2 AUDIT PLAN

4.2.1 AUDIT OBJECTIVES

The objectives of this audit are as follows:

- a. To assess changes to the certified client and its management system;
- b. Verification of continuous management system implementation;
- c. To verify effectiveness and implementation of all correction and corrective actions for non-conformance(s) raised in the previous audit (if any);
- d. To identify and evaluate links between the normative requirements, policies, procedures, performance objectives and targets (consistent with the expectations in the applicable MSPO standard or relevant normative documents), any applicable legal requirements, responsibilities, competence of personnel, operations, procedures, performance data and internal audit findings and conclusions;
- e. Review of effectiveness of measures arising from the previous audit (if applicable);
- f. Confirmation of fulfillment of certification requirements;
- g. Inquiries on aspects of certification (complaints);
- h. To review of any client's statements with respect to its certified operations (promotional material, website, use of BQAS logos and marks, use of the certificate) and;
- i. To verify and ensure that if there is MSPO logo usage, then it shall be in accordance with MSPOLGP04 1 Oct 2019.

Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

4.2.2 ASSESSMENT SITES/PROGRAMS/PARAMETERS

MS2530-3:2013 General Principles for Palm Oil Plantation & Organized Smallholders

A. ASSESSMENT SITES

Assessment were performed at :

- Estate Office – documentations & records
- Estate – processes, stores, waste & water management, workshop and related facilities
- Staff facilities – housing, amenities etc.

B. SURVEILLANCE AUDIT - Main Assessment Program

Date: 14- 17 11 2022

No. of Auditors: 2

No. of Man-days: 5

Day 1	<ul style="list-style-type: none"> • 	<p>Site Audit @ Estate, Bintangor</p> <p>Opening Meeting at Site Office</p> <p>Field / Site Audit</p> <p>Ref. MS 2530-4:2013 Principles 3, 4, 5 & 6</p> <ul style="list-style-type: none"> • Office (if any) • Boundary Markers/ Riparian Zone / Buffer Zone • Block identification • Water & Waste management • Biodiversity / Protection of Endangered Species • FFB: Harvesting / delivery / Traceability • Staff & Workers Quarters / health & safety • Stores: Chemical / Fertilizer / Workshop • Review of areas of concern raised in Initial Certification Audit
Day 2	<ul style="list-style-type: none"> • • • • • 	<p>Documentation Audit:</p> <p>Principle 1 (DRG)</p> <p>Principle 2 (DRG)</p> <p>Ref. MS 2530-3:2013 Principle 2</p> <p>Principle 4 (DL)</p> <p>Ref. MS 2530-3:2013 Principle 4</p> <p>Principle 3 (DRG)</p> <p>Ref. MS 2530-3:2013 Principle 3</p> <p>Principle 4 (DL)</p> <p>Ref. MS 2530-3:2013 Principle 4</p>
Day 3	<ul style="list-style-type: none"> • • 	<p>Documentation Audit: Principle 6 (DL)</p> <p>Ref. MS 2530-3:2013 Principle 6</p> <p>Principle 5 (DRG)</p>

Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

	<ul style="list-style-type: none"> • • 	<p>Ref. MS 2530-3:2013 Principle 5</p> <p>Principle 6 – continued (DL)</p> <p>Ref. MS 2530-3:2013 Principle 6</p> <p>Principle 5 (DRG)</p> <p>Ref. MS 2530-3:2013 Principle 5</p> <p>Review of findings and compilation</p> <p>Preparation of presentation for Surveillance Audit findings</p> <p>Closing Meeting</p>
--	--	--

C. ASSESSMENT PARAMETERS

- Evaluate implementation, including effectiveness of the management system
- Information & Evidence about conformity to all requirements
- Performance Monitoring, Measuring, Reporting
- Reviewing against Key Performance Objectives & Targets
- Performance as regards legal compliance
- Operational control of the client’s process
- Internal Auditing & Management review
- Management responsibilities for policies
- Links between the normative requirements, policy
- Competence of personnel
- Customer specific requirements
- Traceability of FFB
- Use of PPE / Safety & Health Training Program
- Revisit other points/areas of Buffer Zone, Riparian Reserves, Boundaries
- Implementation of Policies & Procedures at all stores (fertilizer, chemical, schedule waste store)
- Improvements to workers’ quarters – health & safety
- Infrastructure / roads & drainage / natural water management
- Continuous Improvement Plan & Implementation
- Implementation of Best Practices
- Implementation of Environmental Management

Audit Stage:	Trident Crest Sdn Bhd	Audit Duration
Stage 1 Audit Date:	30 & 31 01 2020	4 man-days
Stage 2 Audit Date:	21, 23 & 24 07 2020	6 man-days
Surveillance Audit 01	11 & 12 08 2021	4 man-days
Surveillance Audit 02	14-17 11 2022	5 man-days



MSPO SURVEILLANCE PUBLIC SUMMARY REPORT 02 [Year 03] 2022

BQAS CERTIFICATION [M] SDN BHD [1179994-X]
MSPO Certification Services
ACB MSPO 15

TRIDENT CREST SDN BHD [661374-U]
Ref No: BQ/TCSB/SVA2/11/22



Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

5.0 SURVEILLANCE AUDIT - MAIN ASSESSMENT

5.1 AUDIT REPORT - TRIDENT CREST SDN BHD [661374-U]

5.2 SUMMARY OF FINDINGS

Table 5.2.1 Summary of Findings

Principles	P1	P2	P3	P4	P5	P6	Total
No of OFI: Opportunity for Improvement					1		1
No of NC: Non-Conformance - Major				1			1
No of NC: Non-Conformance -Minor	-				2		2
Total				1	3		4

There were 4 Findings; 1 Major NC, 2 Minor NCs and 1 Opportunity for Improvements



MSPO SURVEILLANCE PUBLIC SUMMARY REPORT 02 [Year 03] 2022

BQAS CERTIFICATION [M] SDN BHD [1179994-X]
 MSPO Certification Services
 ACB MSPO 15

TRIDENT CREST SDN BHD [661374-U]
 Ref No: BQ/TCSB/SVA2/11/22



Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

Table 5.2.1.1 DETAIL OF SURVEILLANCE AUDIT 02 FINDINGS

No.	CAR	Principle	Criterion	Findings
1	NC - Major	Principle 4: SOCIAL RESPONSIBILITY, HEALTH, SAFETY & EMPLOYMENT CONDITIONS	Criterion 4.1.1: Malaysian Sustainable Palm Oil (MSPO) Policy	<p>MSPO Clause 4.4.4.2 C.2 states: <i>"All precautions attached to products shall be properly observed and applied."</i></p> <p>Finding: Safety Data Sheets (SDS) were not available at the chemical and fertilizer stores.</p> <p>Evidence: The lack of the SDS had been raised in the previous Surveillance Audit in 2021.</p>
2	NC - Minor	Principle 5: ENVIRONMENT, NATURAL RESOURCES, BIODIVERSITY & ECOSYSTEM SERVICES	Criterion 4.5.2: Efficiency of energy use and use of renewable energy	<p>MSPO Clause 4.5.2.2 states: <i>"The oil palm premises shall estimate the direct usage of non-renewable energy for their operations, including fossil fuel, and electricity to determine energy efficiency of their operations. This shall include fuel use by contractors, including all transport and machinery operations."</i></p> <p>NC (minor): The direct usage of non-renewable energy cannot be estimated.</p> <p>Evidence: The estate does not keep a log book of diesel purchase (in liters) and has not set a base year for annual comparison.</p>
3	NC - Minor	Principle 5: ENVIRONMENT, NATURAL RESOURCES, BIODIVERSITY & ECOSYSTEM SERVICES	Criterion 4.5.5: Natural water resources	<p>MSPO Clause 4.5.5.1 B states: <i>"Monitoring of outgoing water which may have negative impacts into the natural waterways at a frequency that reflects the estate's current activities."</i></p> <p>NC (minor): The latest update on the water quality monitoring was not available.</p> <p>Evidence: There has been no other records on water quality monitoring since the last sampling for the SEIA report conducted on 16/01/2020.</p>
4	OFI	Principle 5: ENVIRONMENT, NATURAL RESOURCES, BIODIVERSITY & ECOSYSTEM SERVICES	Criterion 4.5.5: Natural water resources	<p>MSPO Clause 4.5.5.1 A states: <i>"Assessment of water usage and sources of supply."</i></p> <p>Improvement required: Consider to improve the ergonomics of the water tank placement to provide better access.</p>



MSPO SURVEILLANCE PUBLIC SUMMARY REPORT 02 [Year 03] 2022

BQAS CERTIFICATION [M] SDN BHD [1179994-X]
MSPO Certification Services
ACB MSPO 15

TRIDENT CREST SDN BHD [661374-U]
Ref No: BQ/TCSB/SVA2/11/22



Standard: MS 2530-3:2013

On Site Audit



Report Date: 17 11 2022

6. PREVIOUS AUDIT RESULT (IF APPLICABLE)	
No. of Non-Conformity (NC) raised from the previous audit	MSPO Surveillance Certification Audit 01 2 Major Non-Compliance, and 7 Observations
The audit team has reviewed the result from the previous audit (MSPO Surveillance Certification Audit 01) and verified the effectiveness of the closing of any Non-Conformity (NC) raised. As a conclusion:	
<input checked="" type="checkbox"/>	All Observations raised during the previous audit has been corrected and Corrective Action or Corrective Action Plan has been carried out and implemented effectively
<input type="checkbox"/>	The management system has not adequately addressed Non-Conformity (NC) raised during the previous audit and the specific issue has been re-defined in this report.

Refer to **APPENDIX B: Status of Nonconformities (NC) Raised in the Previous Audit**

6.1 Corrective Action Report

The Corrective Action Reports for this Surveillance Audit 02 are as per Tables below:

 BQAS Certification [M] Sdn Bhd ACB MSPO 15 MSPO Certification Services		 TRIDENT CREST SDN BHD		CORRECTIVE ACTION REPORT SURVEILLANCE YEAR 1 AUDIT Date: 17-11-2022	
Standards: MS 2530-3:2013		Ref: BQ/TCSB/SVA1/08/21		CAR No: 1	
1.	Findings	To be completed by Auditor			
	Principle 4: SOCIAL RESPONSIBILITY, HEALTH, SAFETY & EMPLOYMENT CONDITIONS	Criterion 4.4.4: Employees safety and health			
Remarks: MSPO Clause 4.4.4.2 C.2 states: "All precautions attached to products shall be properly observed and applied." Finding: Safety Data Sheets (SDS) were not available at the chemical and fertilizer stores. Evidence: The lack of the SDS had been raised in the previous Surveillance Audit in 2021.					
2.	Classification	To be completed by Auditor			
	<input checked="" type="checkbox"/> NC 1: Major non-conformity	<input type="checkbox"/> NC 2: Minor non-conformity	<input type="checkbox"/> OFI: Opportunity for improvements		
	Type of follow up	<input checked="" type="checkbox"/> Document review [off-site audit]		<input type="checkbox"/> On-site audit	
3.	Confirmation	To be completed by Client			
		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
	Date: 17/11/2022	Name: Alison Ribas Nicholas		Job Title: Director	
4.	Root cause[s] of NC or OFI	To be completed by Client			
	Remarks: Internal Audit was not carried out thoroughly. Site staff need to be reminded about the requirements.				
5.	Corrective action taken (s)	To be completed by Client			
	Remarks: Safety data sheets were obtained from respective suppliers and				Signature:



MSPO SURVEILLANCE PUBLIC SUMMARY REPORT 02 [Year 03] 2022

BQAS CERTIFICATION [M] SDN BHD [1179994-X]
MSPO Certification Services
ACB MSPO 15

TRIDENT CREST SDN BHD [661374-U]
Ref No: BQ/TCSB/SVA2/11/22



Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

	filed/displayed at estate store. Refer to attached picture. Date: 24 November 2022 Name: Alison Nicholas Job Title: Director/Office & Admin Manager	
6.	Closure of NC or OFI findings	To be completed by Lead Auditor
	Remarks: The photographs attached are evidence of closure of this non-conformity. Action for closing NC or OFI has been implemented and is found acceptable. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Date: 18/01/2022 Name: Dominic Retan Giah	Signature:

	BQAS Certification [M] Sdn Bhd ACB MSPO 15 MSPO Certification Services		TRIDENT CREST SDN BHD	CORRECTIVE ACTION REPORT SURVEILLANCE YEAR 1 AUDIT Date: 17-11-2022
	Standards: MS 2530-3:2013 Ref: BQ/TCSB/SVA1/08/21 CAR No: 2			
2.	Findings	To be completed by Auditor		
	Principle 5: ENVIRONMENT, NATURAL RESOURCES, BIODIVERSITY & ECOSYSTEM SERVICES	Criterion 4.5.2: Efficiency of energy use and use of renewable energy		
<p>Remarks: MSPO Clause 4.5.2.2 states: <i>"The oil palm premises shall estimate the direct usage of non-renewable energy for their operations, including fossil fuel, and electricity to determine energy efficiency of their operations. This shall include fuel use by contractors, including all transport and machinery operations."</i></p> <p>NC (minor): The direct usage of non-renewable energy cannot be estimated. Evidence: The estate does not keep a log book of diesel purchase (in liters) and has not set a base year for annual comparison.</p>				
7.	Classification	To be completed by Auditor		
	<input type="checkbox"/> NC 1: Major non-conformity Type of follow up	<input checked="" type="checkbox"/> NC 2: Minor non-conformity <input checked="" type="checkbox"/> Document review [off-site audit]	<input type="checkbox"/> OFI: Opportunity for improvements <input type="checkbox"/> On-site audit	
8.	Confirmation	To be completed by Client		
	Date: 17/11/2022 Name: Alison Ribas Nicholas Job Title: Director	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
9.	Root cause[s] of NC or OFI	To be completed by Client		
	Remarks: Incomplete record keeping.			
10.	Corrective action taken (s)	To be completed by Client		
	Remarks: The logbook at site was fine-tuned and inputted into Excel format for easier reference. Kindly refer to the attached pictures of logbook on diesel inventory and sample Excel File (Jan – Feb 2022)	Signature: 		



MSPO SURVEILLANCE PUBLIC SUMMARY REPORT 02 [Year 03] 2022



BQAS CERTIFICATION [M] SDN BHD [1179994-X]
MSPO Certification Services
ACB MSPO 15

TRIDENT CREST SDN BHD [661374-U]
Ref No: BQ/TCSB/SVA2/11/22

Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

	diesel records). Date: 24 Nov 2022 Name: Alison Nicholas Job Title: Director/Office & Admin Manager	
11.	Closure of NC or OFI findings	To be completed by Lead Auditor
	Remarks: The supporting documents provided (diesel stock logbook and the record summary for Feb. 2022 on Excel) serve as evidence to close this non-conformity. Action for closing NC or OFI has been implemented and is found acceptable. <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Date: 18/01/2022 Name: Dominic Retan Giah	Signature:

	BQAS Certification [M] Sdn Bhd ACB MSPO 15 MSPO Certification Services		TRIDENT CREST SDN BHD	CORRECTIVE ACTION REPORT SURVEILLANCE YEAR 1 AUDIT Date: 17-11-2022
	Standards: MS 2530-3:2013	Ref: BQ/TCSB/SVA1/08/21	CAR No: 03	
12.	Findings	To be completed by Auditor		
	Principle 5: ENVIRONMENT, NATURAL RESOURCES, BIODIVERSITY & ECOSYSTEM SERVICES	Criterion 4.5.5: Natural water resources		
Remarks: MSPO Clause 4.5.5.1 B states: "Monitoring of outgoing water which may have negative impacts into the natural waterways at a frequency that reflects the estate's current activities." NC (minor): The latest update on the water quality monitoring was not available. Evidence: There has been no other records on water quality monitoring since the last sampling for the SEIA report conducted on 16/01/2020.				
13.	Classification.	To be completed by Auditor		
	<input type="checkbox"/> NC 1: Major non-conformity <input checked="" type="checkbox"/> NC 2: Minor non-conformity Type of follow up <input checked="" type="checkbox"/> Document review [off-site audit]	<input type="checkbox"/> OFI: Opportunity for improvements <input type="checkbox"/> On-site audit		
14.	Confirmation	To be completed by Client		
	Date: 17/11/2022 Name: Alison Ribas Nicholas Job Title: Director	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
15.	Root cause[s] of NC or OFI	To be completed by Client		
	Remarks: Fire extinguishers were not on the maintenance schedule.			
16.	Corrective action taken (s)	To be completed by Client		
	Remarks: Annual Water Quality Monitoring was not scheduled in the Water Management Plan for Year 2022. Date: 24 Nov. 2022 Name: Alison Nicholas Job Title: Director/Office & Admin Manager	Signature: 		



MSPO SURVEILLANCE PUBLIC SUMMARY REPORT 02 [Year 03] 2022

BQAS CERTIFICATION [M] SDN BHD [1179994-X]
MSPO Certification Services
ACB MSPO 15

TRIDENT CREST SDN BHD [661374-U]
Ref No: BQ/TCSB/SVA2/11/22



Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

17.	Closure of NC or OFI findings	To be completed by Lead Auditor
	Remarks: The quotation by EnviC Laboratory has been sighted. This issue will be monitored in the next surveillance audit.	Signature:
	Action for closing NC or OFI has been implemented and is found acceptable.	
	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	Date: 18 January 2023 Name: Dominic Retan Giah	

	BQAS Certification [M] Sdn Bhd ACB MSPO 15 MSPO Certification Services		TRIDENT CREST SDN BHD	CORRECTIVE ACTION REPORT SURVEILLANCE YEAR 1 AUDIT Date: 17-11-2022
	Standards: MS 2530-3:2013	Ref: BQ/TCSB/SVA1/08/21	CAR No: 04	
18.	Findings	To be completed by Auditor		
	Principle 5: ENVIRONMENT, NATURAL RESOURCES, BIODIVERSITY & ECOSYSTEM SERVICES	Criterion 4.5.5: Natural water resources		
Remarks: MSPO Clause 4.5.5.1 A states: "Assessment of water usage and sources of supply."				
Improvement required: Consider to improve the ergonomics of the water tank placement to provide better access.				
19.	Classification.	To be completed by Auditor		
	<input type="checkbox"/> NC 1: Major non-conformity <input type="checkbox"/> NC 2: Minor non-conformity	<input checked="" type="checkbox"/> OFI: Opportunity for improvements		
	Type of follow up <input checked="" type="checkbox"/> Document review [off-site audit]	<input type="checkbox"/> On-site audit		
20.	Confirmation	To be completed by Client		
		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
	Date: 17/11/2022	Name: Alison Ribas Nicholas	Job Title: Director	
21.	Root cause[s] of NC or OFI	To be completed by Client		
	Remarks: Lack of awareness of the importance of ergonomics on worker's health and safety.			
22.	Corrective action taken (s)	To be completed by Client		
	Remarks: Platform was built for the water tanks. Please refer to picture below.	Signature:		
	Date: 24 Nov. 2022 Name: Alison Nicholas Job Title: Director/Office & Admin Manager			
23.	Closure of NC or OFI findings	To be completed by Lead Auditor		
	Remarks: Some improvement has been implemented based on the photograph provided.	Signature:		
	Action for closing NC or OFI has been implemented and is found acceptable.			
	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
	Date: 18 January 2023 Name: Dominic Retan Giah			



7. SUMMARY STATEMENT OF LEAD AUDITOR

Report Summary:

The purpose of this Surveillance Audit 02 is to evaluate the implementation, including effectiveness, of **TRIDENT CREST SDN BHD – Mador Oil Palm Estate** management systems and that the requirement of the Standards MS2530-3:2013 is fulfilled.

There were Four (4) findings; where one (1) was Major NCs, two (2) Minor NCs and one (1) OFIs in this Year 02 Surveillance Audit affecting the Certification of TCSB Mador Estate under MSPO2530-3:2013.

All the four findings were closed on the 18th January 2023.

The audit objectives have been achieved and the certificate scope remains appropriate. Based on the audit findings the audit team concluded that:

1. The management system documentation demonstrated conformity with the requirements of the audit standard and provided sufficient structure to support implementation and maintenance of the management system
2. The management system is in line with the requirements of the standard and demonstrated the ability of the system to systematically achieve agreed requirements for products or services within the scope and the organization's policies and objectives.
3. All Nonconformities raised during the previous audit has been corrected and Corrective Action or Corrective Action Plan has been carried out and implemented effectively .
4. Throughout the audit process, the management system demonstrated overall conformance with the requirements of the audit standard.

Therefore, the audit team recommends that, based on the results of this audit and the organization commitment towards complying with **MSPO (MS2530-3:2013) - Part 3: General Principles for General Principles for Organized Smallholders and Palm Oil Plantation management system certification** be continued for **Trident Crest Sdn Bhd Mador Oil Palm Estate**.



MSPO SURVEILLANCE PUBLIC SUMMARY REPORT 02 [Year 03] 2022

BQAS CERTIFICATION [M] SDN BHD [1179994-X]
MSPO Certification Services
ACB MSPO 15

TRIDENT CREST SDN BHD [661374-U]
Ref No: BQ/TCSB/SVA2/11/22



Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

8. CONCLUSION

In reference to MS 2530-3:2013, BQAS Management hereby approved of:

- Issuance of the certificate.
- Issuance of the certificate as soon as implementation of corrective action(s) has been demonstrated.

Maintenance of the certificate.

- Maintenance of the certificate as soon as implementation of corrective action has been demonstrated.

9. AUDIT PROGRAM

Item	Description	Man-Days	Tentative Dates
Initial Certification Audit	Site Audit - Stage 1	4	30 & 31 01 2020
	Site Audit - Stage 2	6	21, 23 & 24 07 2020
Annual Surveillance Audit – Year 1	Site Audit	4	11 & 12 08 2021
Annual Surveillance Audit – Year 2	Site Audit	4	14-17 11 2022
Annual Surveillance Audit – Year 3	Site Audit	4	July 2023
Annual Surveillance Audit – Year 4	Site Audit	4	June 2024

Refer to **APPENDIX C: Details of Audit Plan** for the Annual Surveillance Audit – Year 3 (SVA-02)

Note: The actual date of the next annual surveillance audit will be discussed and decided 3 months prior to the month of planned audit.



Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

10. OFFICIAL SIGN-OFF


10.1 ACKNOWLEDGEMENT OF INTERNAL RESPONSIBILITY & CONFIRMATION OF AUDIT FINDINGS

This is to acknowledge and confirm the Audit Visits/Assessments Described in this Report and the Acceptance of the Contents and Findings in the said Audit Report.

<p>Signed for & on Behalf of TCSB: ALISON RIBAS NICHOLAS Director Date : 17 11 2022</p>	
---	---

10.2 LEAD AUDITOR: CONCLUSION & RECOMMENDATION

Based on the Findings/Action taken by Auditee/Closures above, TCSB Mador Estate been able to demonstrate generally its continual compliance to and with requirements of MSPO MS2530-3:2013 Standard. Therefore, it is recommended that the continued **TCSB Mador Estate Certification under the Standard MSPO MS2530-3:2013 be maintained.**

<p>Signed for & on Behalf of BQAS: DOMINIC RETAN GIAH Lead Auditor Date : 18 01 2023</p>	
--	---

10.3 TECHNICAL REVIEWER: STATEMENT & COMFIRMATION

I/the undersigned, being the Technical Reviewer, confirm that I have examined thoroughly the contents of the Report in it's entirety.

I confirm that, to the best of my knowledge the information and conclusions included in this report have been prepared in compliance with the Standards requirements; and done in good faith and that the Lead Auditor recommendations had been based upon this information. I, hereby confirm that, **TCSB Mador Estate Certification under the Standard MSPO MS2530-3:2013 be continued.**

<p>PATRICK SIBAT SUJANG BQAS TECHNICAL REVIEWER Date : 22 01 2023</p>	
---	---

Confidentiality

The content of this report and all information received in association with the audit of the subject organization will be maintained in the strictest confidence by the members of the audit team and by BQAS, in accordance with prior agreement.

11.0 Appendix / Enclosures

<p>Appendix Corresponding Audit Documentation</p>	<p>/ √ Appendix A : Location Map Of Trident Crest Sdn Bhd (Google Map)</p>
---	--



MSPO SURVEILLANCE PUBLIC SUMMARY REPORT 02 [Year 03] 2022

BQAS CERTIFICATION [M] SDN BHD [1179994-X]
MSPO Certification Services
ACB MSPO 15

TRIDENT CREST SDN BHD [661374-U]
Ref No: BQ/TCSB/SVA2/11/22



Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

APPENDIX A : LOCALITY MAP – TRIDENT CREST SDN BHD OIOL PALM PLANTATION





MSPO SURVEILLANCE PUBLIC SUMMARY REPORT 02 [Year 03] 2022

BQAS CERTIFICATION [M] SDN BHD [1179994-X]
MSPO Certification Services
ACB MSPO 15

TRIDENT CREST SDN BHD [661374-U]
Ref No: BQ/TCSB/SVA2/11/22



Standard: MS 2530-3:2013

On Site Audit

Report Date: 17 11 2022

----- END OF REPORT -----